

Convert EKO Smile points to Miles+Bonus miles

1. Program members may convert EKO Smile points earned with every purchase at the participating EKO filling stations to Miles+Bonus award miles.
2. EKO Smile points can be exchanged for Miles+Bonus award miles. Every Miles+Bonus member, that is also a member of EKO Smile loyalty program, will have the opportunity to convert his/her points to Miles+Bonus award miles. The conversion rate will be as follows:
 - 2.000 points=2.000 miles
 - 3.000 points=3.000 miles
 - 5.000 points=5.000 miles
 - 10.000 points=10.000 miles

The minimum points converted to miles is 2.000 points.

3. To convert points to Miles+Bonus award miles, members should visit <https://ekosmile.gr/> or EKO Smile app.
4. Points are earned as per EKO Smile rules. For information about points accrual visit ekosmile.gr/pages/terms-and-conditions.
5. In order to have Miles registered in an Account, the corresponding conversion must have been requested by the same member whose EKO Smile Account and Miles+Bonus Account must be in an active status.
6. The Miles granted are Award Miles, as defined in chapter 3 "MILES/CATEGORIES ETC."
7. Miles are credited solely in the Account of the Member who requested the conversion, and are attributed within a week after the request, at the latest. Each Member may be informed about the accumulated Miles through the Miles+Bonus website on www.aegeanair.com or by calling 801 11 20000 (from a fixed phone) or +30 210 6261000 (from a mobile phone or abroad).
8. The respective Miles from points conversion may be credited in a single Account and only once per transaction.
9. Miles do not bear any commercial value and cannot be exchanged for money. Any disposal (sale, exchange etc.) of Miles or offers is automatically considered invalid.
10. In the event of the Program's cancellation as specified in the General Terms herein, all the collected Miles shall be automatically cancelled and are not exchangeable with offers.
11. Aegean holds no responsibility with regard to the quality of the services supplied by the Partner or any other problem that may arise.
12. It is clarified that any conversion points to miles conversion should be requested from the XX of January 2024, when the partnership with EKO Smile was initiated.

13. Once the conversion of EKO Smile points into Miles+Bonus miles is fully completed, if the Miles+Bonus miles are not credited on the Miles + Bonus programme account within six (6) weeks after the conversion request, the Miles+Bonus member shall call on EKO line 210 7725 555.

Conversion of Miles+Bonus miles to EKO Smile points

Miles+Bonus members that have completed their registration, and have registered at least 1 flight with AEGEAN, Olympic Air or Star Alliance in their Miles + Bonus account or are AEGEAN Bonus Visa/AEGEAN Visa Cyprus cardholders with completed registration, are entitled to miles conversion to Accor reward points.

1. Program members may convert Miles+Bonus award miles to EKO Smile points.
2. The Miles+Bonus miles can be exchanged for Reward points. Every Miles+Bonus member, that is also a member of EKO Smile loyalty program, will have the opportunity to convert his/her Miles+Bonus award miles to Reward points. The conversion rate will be as follows:

3.000 Miles+Bonus miles = 1.250 EKO Smile points

The maximum miles that can be converted within a year is 45.000 miles

3. To convert your Miles+Bonus miles to EKO Smile points you need to log in to your Miles+Bonus account, select conversion of Miles+Bonus miles to EKO Smile points and submit a conversion request.
4. Miles+Bonus miles will be deducted from the respective Miles+Bonus account, once the redemption request is submitted. Miles+Bonus miles once deducted are non-refundable.
5. In order to have Points registered in an Account, the corresponding conversion must have been requested by the same member whose EKO Smile and Miles+Bonus Account must be in an active status.
6. It is clarified that any miles to points conversion should be requested from 18 January 2024, when the partnership with EKO Smile was initiated. Each member may be informed about the accumulated points through the website on ekosmile.gr or by calling at EKO line 18198 or 210 7725 555.
7. Once the conversion of Miles+Bonus miles into EKO Smile points is fully completed, if the Reward points are not credited on the EKO Smile account within six (6) weeks after the conversion request, the EKO Smile member shall post a retroclaim by sending an e-mail to AEGEAN (to <https://aegeanairlines.custhelp.com/app/ask>).